



"Speed, Quality, Economy..."

Sales Policies / Conditions of Sale

PAYMENT TERMS:

Standard terms are 1%-10 / Net 30 Days.

CREDIT:

To be considered for standard payment terms, a credit application must be completed and returned. It may be necessary to ship the first order on a c.o.d. basis until the credit information is received and deemed appropriate.

SHIPPING METHODS AND CHARGES:

Small orders will be shipped via UPS or Federal Express. Any appropriate charges will be added to the invoice. Larger orders will be shipped via a common carrier. Orders not meeting the prepaid quantity will be shipped "Freight Collect." Additional freight charges for expedited service will be the responsibility of the buyer.

QUANTITIES SHIPPED:

For "stock items," **ACCEL Color** will make every effort to ship the exact amount ordered. For custom-made products, **ACCEL Color** will ship within 10% (+ / -) of the amount ordered.

RETURNS:

If a customer has difficulty running an **ACCEL Color** product, our first objective is to assist the customer in making the product work properly. **ACCEL Color** will dispatch technical personnel to provide assistance and to determine whether external factors may be contributing to the difficulties or if the material can be reworked to correct the problem. If it is determined that the material is defective, we will replace it or, in certain circumstances, issue a credit as appropriate.

If you need to return any material to **ACCEL Color**, please call us first to get a return authorization. Please have the product number and lot number available when you call and information regarding why the product is to be returned. Returns are subject to quality approval as determined by our technical department. Product in the customers' possession for more than three (3) months will not be considered for return.

There may be circumstances when the customer will be responsible for the return freight and a restocking charge of 25% of the invoice price.

HOLD FOR RELEASE ORDERS:

Material on hold against a preshipment sample will be held a maximum of fifteen (15) days after submission of the sample.

All other hold for release orders must be shipped within sixty (60) days after the material is available.

This information is believed to be reliable; however, all recommendations are made without guarantee, since the conditions of use are beyond our control.